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Symptom

I have no maps (empty screen) when starting RoadTraver

The maps of some countries are not installed.

The search for a place by means of F9 does not work properly.

Problem description .

Some countries are not or badly installed.

Resolution

Option 1.

In the instance you have chosen the GOOGLE option in the top right drop down box

| Google | * | |
|--|---|--|
| Tele Atlas Tripy TopoMAP Belgium UK-Ordinance-survey Google | | |

Select Tele Atlas from the list and search for the place (F9) to re-position the map

Option 2.

Search for the place (F9) to re-position the map



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Option 3.

1) Select the menu Edit then User's preferences

| User preferences | |
|--|--|
| Map My files WP para | ameters Language + sundry Routing parameters |
| Tele-Atlas Map directory: | C:\Program Files\Tripy\Road Tracer 1.3\data |
| | Add countries |
| | |
| ◯ Image | Canada-pistes-08 |
| | |
| Map coordinate: | Decimal 💙 |
| | |
| | |
| | |
| Default | OK Cancel Help |
| | |

- 2) Sélect
- 3) Deselect all the countries at the screen

Add countries

| 🐨 Country selection 📃 🗖 🗙 | | | | |
|---------------------------|------------------|-----------------|--|--|
| Select countries you v | wish to install: | | | |
| 🔲 Belgium | 📃 Austria | 🔲 Great-Britain | | |
| Netherlands | 📃 Germany | 🔄 Ireland | | |
| Luxembourg | Switzerland 📃 | Greece | | |
| France | 📃 Italy | | | |
| | 📃 Spain | | | |
| | Portugal | | | |
| | | | | |
| Update Cancel Help | | | | |

| FAQ_CarteReinstall_EN RE-installing maps. | TRIPY |
|--|-------|
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| 4) Click on Update | |

6) Select the countries you would like to re-install.

Add countries

| 🔁 Country selection | on | | |
|--|---|--|--|
| Select countries you | wish to install: | | |
| Belgium Netherlands Luxembourg France | Austria Germany Switzerland Italy Spain Portugal | ✓ Great-Britain ✓ Ireland ✓ Greece | |
| Update Cancel Help | | | |

7) Click on

Update

5) Select