

**TRIPY**

Title	Material Return (RMA)	Rev.	D
Topic	RMA	Date rev.	30/03/2007
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File	FO0014_RevD-EN-Return-Material	Page	1/1

INTERVENTION ORDER

Must accompany the equipment!

CUSTOMER'S NAME:		Tel :	
Date <i>MUST BE FILLED IN</i>		Reseller's stamp (MUST BE FILLED IN)	
RoadMaster Serial Number <i>MUST BE FILLED IN</i>			
Under warranty <small>MATERIAL MUST ABSOLUTELY BE ACCOMPANIED BY THE PROOF OF PURCHASE (SHOP TICKET) FILLED IN WITH THE SERIAL NUMBER. WITHOUT THAT, WARRANTY MAY NOT BE APPLIED</small>	<small>TICK OFF WHERE APPROPRIATE</small> <input type="checkbox"/> Return and claim against 1 year anti-crash warranty <ul style="list-style-type: none">Condition : device damaged or destroyed upon fall or accidentCost 300 € all taxes included (Shipping Tripy S.A -->dealer included) <input type="checkbox"/> Repair and claim against the 2 years manufacturer's warranty Description of the defect and circumstances during which it appeared : _____ _____ _____		
	Outside warranty <small>TICK OFF WHERE APPROPRIATE</small> Kindly describe the failure : _____ _____ _____ SERVICE ORDER <input type="checkbox"/> Replacement of connector pin : 50 € all taxes included <input type="checkbox"/> Replacement of keyboard (if sole defect) : 80 € all taxes included <input type="checkbox"/> Replacement of battery and watertightness check : 90 € all taxes included <input type="checkbox"/> Replacement of LCD : 110 € all taxes included <input type="checkbox"/> Complete repair: 220 € all taxes included <ul style="list-style-type: none">Device repair : Replacement of all defective parts and complete firmware upgrade. <input type="checkbox"/> Factory device swap: 330 € all taxes included <ul style="list-style-type: none">Replacement by a completely reconditioned device (6 months warranty) Prices hereabove include shipping Tripy S.A -->dealer.		
Option	<input type="checkbox"/> Recovery of the data: 20 € all taxes included <ul style="list-style-type: none">Recovery of the information inside the device (as long as technically feasible) and restoration into the repaired device.		

Hereabove prices do not include shipping « dealer --> Tripy ». Dealer remains free to handle this charge.

Documents to produce in 3 fold

- Original = to be kept by dealer
- Customer copy = to give to user
- Tripy copy = to accompany the device